Calin Oliverio

Senior UX Designer - Fintech & Regulated Environments

Location: Denver, CO Phone: 919.413.1013 Email: calinoliverio@gmail.com LinkedIn Portfolio

Intro

Senior Product Designer specializing in trust-critical, regulated systems.
Re-architected complex underwriting workflows for high-value loans, simplifying multi-stakeholder decision systems and reducing time-to-decision by 60%.
Translated regulatory and business constraints into intuitive decision flows and scalable UI patterns.
Partnered with engineering and product to define system behaviors, edge cases, and cross-surface consistency in a high-complexity financial platform.

Core Focus: B2B fintech, underwriting platforms, onboarding/compliance flows, internal ops tooling, data-heavy applications.

Core Skills

UX: task/work flow analysis, information architecture, user research and testing, usability and market testing.

Delivery: rapid prototyping, research analytics, metrics and feature prioritization and definition, hand off to engineering.

Collaboration: product strategy, cross functional facilitation, stakeholder management (risk, compliance, underwriting, sales, ops).

Tools: Figma, FigJam, Maze, Miro, Notion, Hotjar, AI, Jira, Confluence, GSuite, React Native.

Education

PROFESSIONAL UX DESIGN CERTIFICATION

CareerFoundry

MASTERS ARCHITECTURE

University of Colorado

BACHELORS ARCHITECTURE

NC State University

Work Experience

SYSTEMS DESIGNER / DESIGN SPECIALIST

Olive River Management Denver, CO 04/25 - Current

- Designed and implemented an end-to-end data validation system for structured lodging intelligence, incorporating AI-assisted workflows to reduce manual task time by 80%.
- Established standardized documentation templates and verification processes, reducing per-record processing time by 2+ hours while improving accuracy and auditability.
- Built internal database structures and documentation frameworks to support operational clarity and compliance-readiness.

SENIOR PRODUCT DESIGNER

Rabobank Utrecht 10/23-11/24

- Redesigned internal underwriting workflows for loans >$500k, reducing manual steps and cutting average time-to-decision by 60%.
- Led cross-functional alignment across lending, engineering, product, leadership, and risk to clarify acceptance criteria and de-risk delivery of six work packages.
- Designed decision-support features that improved clarity when comparing financial and insurance products within regulated environments.

SENIOR UX DESIGNER

Synechron Amsterdam 09/22-10/23

- Facilitated 3 rounds of interviews and surveys across 3 international markets to validate a new payment product for a tier 1 bank.
- Defined must-have features, completed market analysis, suggested positioning, and delivered a demo-ready prototype for stakeholder buy-in for 3 countries.
- Managed design of new KYC due diligence platform, with 2 junior designers, to cut manual steps by 50% and streamline workflow and communications via AI-assisted document review & chat features.
- Mentored junior designer on documentation, task analysis, and prototype storytelling; improved delivery quality and speed within 3 months.
- Ran internal 2 AI workshops, 6 newsletters, and wrote a published article on AI use in regulated environments.

UX/PRODUCT DESIGNER

Ask Coral London 01/22-08/22

- Led research and development of a React Native MVP for B2B restocking company to improve market viability and improve primary cost & reliability drivers for users.
- Engineered a new internal ticketing system, improving support team response times by 75%, producing operational statistics that enabled the identification and resolution of top user pain points.

Luggo Amsterdam, NL 07/21-01/22

- Streamlined booking and mobile flows; reduced screens by 35% and clicks by 25%. Partnered with marketing, to campaign that drove over 1,500 conversions and increased site activity, and user personas.
- Established the company’s first design system for mobile and web.

Jazz Cafe, DecideIt, & Wortelwoods Amsterdam/Denver 01/21-08/21

- Usability research and interaction design for small business clients; delivered responsive website, prototype, and usability testing results.